

Immigrant Resource Guide

 **CATHERINE CORTEZ MASTO**
United States Senator for **Nevada**



cortezmasto.senate.gov

My fellow Nevadan,

When I was elected to the United States Senate, I promised that I would fight to protect all Nevadans, regardless of their immigration status. I am working tirelessly to keep that promise and make Nevada an even better place to live.

I am a strong supporter of immigrants' rights and commonsense immigration reform. America has a proud immigrant heritage and we should honor it by treating immigrant families fairly and reforming our broken immigration system.

During these uncertain times, it is important that all immigrant families know their rights and have access to the information and resources they need to navigate our country's immigration system and keep their families healthy and safe.

I hope you take a moment to read through this resource guide where you will find important information and resources on how to access immigration, medical, and crisis services in Nevada.

I am here to serve you. If you or someone you know is in need of assistance, please write, call, or e-mail any of my offices in Nevada or Washington, D.C.

Sincerely,



Catherine Cortez Masto
United States Senator



Washington, D.C.
516 Hart Senate Office Building
Washington, DC 20510
Tel: (202) 224-3542

Reno
400 South Virginia Street Suite 902
Reno, NV 89501
Tel: (775) 686-5750

Las Vegas
333 Las Vegas Boulevard South Suite 8016
Las Vegas, NV 89101
Tel: (702) 388-5020



TABLE OF CONTENTS

- Becoming a Legal Permanent Resident 4
 - Who is Eligible? 4
 - How to Apply for a Green Card 5
- Becoming a U.S. Citizen 6
 - Eligibility Requirements 6
 - Things to Remember 8
- Helping a Relative Become a U.S. Citizen 10
- Recognized Organizations
and Accredited Representative in Nevada 14
- Avoid Scams 15
- Immigration Services: Northern Nevada 16
 - Legal Resources 18
 - Advocacy 24
 - Medical Services 26
 - Resources & Crisis Intervention 30
- Immigration Services: Southern Nevada 36
 - Legal Resources 38
 - Advocacy 44
 - Medical Services 48
- Senator Cortez Masto Offices 50

BECOMING A LEGAL PERMANENT RESIDENT



WHO IS ELIGIBLE?

Individuals who want to become permanent residents through their qualified family member, a job offer or employment, or a special category will generally be classified in categories based on a preference system. With a few exceptions such as for immediate relatives of a U.S. citizen who are given the highest immigration priority, Congress has set a limited number of visas that can be used each year for each category of immigrants.

In general, to meet the requirements for permanent residence in the United States, you must be eligible for one of the immigrant categories established in the Immigration and Nationality Act (INA).

To learn about the different Green Card categories visit www.uscis.gov/greencard/eligibility-categories.

For more information about consular processing visit www.uscis.gov/greencard/consular-processing.

For more information on the overall process, see visit www.uscis.gov/greencard/visa-availability-priority-dates and <https://www.uscis.gov/greencard/adjustment-of-status>.

HOW TO APPLY FOR A GREEN CARD

Most people who apply for a Green Card will need an immigrant petition (Form I-130, Petition for Alien Relative, Form I-140, Immigrant Petition for Alien Worker, Form I-360, Petition for Amerasian, Widow(er), or Special Immigrant, or another petition) filed on their behalf.

A petition determines your immigrant classification or category and what requirements apply to you. Some categories of immigrants may be able to petition for themselves.

If you are living in the United States, you may be able to become a permanent resident through adjustment of status (AOS). Once your immigrant petition is approved and a visa number is available in order to apply for AOS to become a permanent resident, you must:

- **Complete the most current Form I 485, Application to Register Permanent Residence or Adjust Status.** Review the form instructions for more information.
- **Submit the Filing Fee(s).** Include the appropriate filing fee with the Form I 485 and biometric services fee (if applicable).
- **Submit Evidence.** Include all required initial evidence and supporting documentation.
- **Sign and File the Form I-485.** File the application at the correct filing location according to the form instructions.

If you want to receive an e-Notification, complete Form G-1145, E-Notification of Application/Petition Acceptance and clip it to the first page of your application.

Some immigrant petitions can be filed at the same time as the adjustment application (Form I-485, Application to Register Permanent Residence or Adjust Status), known as “concurrent filing.” Other categories of immigrants will be required to wait until they have an approved petition before they can apply for adjustment of status or an immigrant visa. For more information on Concurrent Filing, visit www.uscis.gov/greencard/concurrent-filing-form-i-485.

If you are living outside the United States or are not eligible to file for AOS, you can become a permanent resident through consular processing.

Consular processing is when USCIS works with the Department of State to issue a visa on an approved immigrant petition when a visa is available.

BECOMING A U.S. CITIZEN

The following describes the most common path to U.S. citizenship, which allows a green card holder (permanent resident) of at least 5 years to apply for naturalization.

ELIGIBILITY REQUIREMENTS

If you are a green card holder of at least 5 years, you must meet the following requirements in order to apply for naturalization:

- Be 18 or older at the time of filing Form N-400, Application for Naturalization. (if they are still financially dependent on their parents).
- Be a green card holder for at least 5 years. (In some cases, this may be 3 years if you are married to a U.S. Citizen.)
- Have lived within the state, or USCIS district with jurisdiction over the applicant's place of residence, for at least 3 months prior to the date of filing the application. Students may apply for naturalization either where they go to school or where their family lives
- Have continuous residence in the United States as a green card holder for at least 5 years immediately preceding the date of filing the application.
- Be physically present in the United States for at least 30 months out of the 5 years immediately preceding the date of filing the application.
- Reside continuously within the United States from the date of application for naturalization up to the time of naturalization.

Before applying for naturalization please keep in mind that if you have a parent that was a U.S. citizen, either by birth or naturalization, before you turned 18 years old, you may have a claim to citizenship.

These are general guidelines that do not apply to every applicant. For more information on these requirements, please visit uscis.gov/citizenship.

OTHER PATHS INCLUDE:

- You have been a permanent resident for 3 years or more and meet all eligibility requirements to file as a spouse of a U.S. citizen
- You have qualifying service in the U.S. armed forces and meet all other eligibility requirements

The English and Civics Test

During your interview, a USCIS Officer will test your ability to read, write, and speak English and your knowledge of civics. Many times the reason applicants fail the naturalization test is that they cannot answer the interview questions in English. To find English and/

or citizenship classes where you live, contact your local community college or adult education program. You should be prepared for the English portion of your naturalization test when you submit your application. At your naturalization interview, you will also be tested on your knowledge of U.S. history and government (civics). Information on the test and study materials are available at uscis.gov/citizenship test.

Are you eligible for a disability waiver or age-based exemption?

You may not need to take the English and civics portions of the naturalization test if you have a medical disability that prevents you from demonstrating knowledge of English or civics. To apply for this exemption, your doctor must complete Form N-648, Medical Certification for Disability Exceptions. The best time to submit this form is with your Form N-400, Application for Naturalization. For information on how to fill out Form N-648, your doctor should visit uscis.gov/forms.

Some people who apply for naturalization may not have to meet the English requirement because of their age and the length of time they have lived in the United States as a permanent resident.

You are exempt from the English language requirement, but are still required to take the civics test if you are:

Age 50 or older at the time of filing for naturalization and have lived as a permanent resident (green card holder) in the United States for 20 years (commonly referred to as the "50/20" exception).

OR

Age 55 or older at the time of filing for naturalization and have lived as a permanent resident in the United States for 15 years (commonly referred to as the "55/15" exception).

Note:

- Even if you qualify for the "50/20" or "55/15" English language exceptions listed above, you must still take the civics test.
- You will be permitted to take the civics test in your native language.
- If you take the test in your native language, you must bring an interpreter with you to your interview.
- Your interpreter must be fluent in both English and your native language.
- If you are age 65 or older and have been a permanent resident for at least 20 years at the time of filing for naturalization, you will be given special consideration regarding the civics requirement.

A FEW THINGS TO REMEMBER

Have you ever been married, divorced, widowed, or had your name legally changed?

If yes, you will need a copy of your marriage certificate, your divorce or annulment decree, or the death certificate of your former spouse. If you changed your name through a court, you will need a copy of the court decree that legally changed your name. In addition, if your current spouse was married before, you will need evidence of the termination of your spouse's prior marriage(s). Failing to show proof of your current marital status or legal name may delay your case.

Have you EVER been arrested, detained, or cited by the police or any other law enforcement officer?

If yes, you will need documents that show the court disposition of the case to your interview. These documents show the final outcome of the case and are required for all arrests and detentions, including expunged records and plea bargains. If you were put on probation, you will need evidence that you completed your probation. Failing to provide original or certified copies of court disposition documents could delay or result in a denial of your case. Please note that uncertified photocopies are not acceptable.

Have you traveled outside the United States since becoming a permanent resident?

If yes, you will need to show all foreign travel during the last five years as a permanent resident. Even if you have not traveled outside the United States since becoming a permanent resident, you should bring all of your valid and expired passports and any travel documents issued by USCIS to your naturalization interview. If you do not bring your passport(s) and other documents to your interview, your case could be delayed.

***The information in the Becoming a Permanent Resident and Becoming a U.S. Citizen sections of the Immigrant Resource Guide was provided by U.S. Citizenship and Immigration Services (USCIS).

**This guide attempts to simplify the naturalization eligibility requirements and list of documents that can be asked for during the naturalization interview. It references the most commonly used documents, but is not an all-inclusive list. For additional information on applying for naturalization, please refer to Form N-400, available at uscis.gov/n-400.



Are you a man between the ages of 18 and 26?

If you are a man between the ages of 18 and 26, you must register for the Selective Service and provide proof of your registration to USCIS. If you are 26 or older but under the age of 31, you must provide proof that you registered with the Selective Service when you were required to do so. If you were required to register and did not, you must bring to your interview both a written statement explaining why you did not register and a letter from the Selective Service System indicating your status. For more information about Selective Service registration or how to get proof that you registered, visit www.sss.gov or call 1-888-655-1825.

Have you reported your income on your income tax forms?

Your tax returns are very important proof that you are eligible for naturalization. On the day of your interview, bring certified tax returns for the last 5 years (3 years if you are married to a U.S. citizen). Certified tax transcripts may be ordered by using Internal Revenue Service (IRS) Form 4506-T available at www.irs.gov or calling 1-800-829-1040.

*If you have a specific question about your case, need assistance filing a petition, or need immigration advice, you should consult a licensed attorney or accredited community organization. Go to page 16 for a list of accredited community organizations in Nevada or visit www.justice.gov/eoir/recognized-organizations-and-accredited-representatives-roster-state-and-city for a full list.

HOW TO HELP MY RELATIVE BECOME A U.S. PERMANENT RESIDENT

As a citizen of the United States, you may help a relative become a lawful permanent resident of the United States by obtaining what is often referred to as a “Green Card.” To do so, you need to sponsor your relative and be able to prove that you have enough income or assets to support your relative(s) when they come to the United States.

You begin the process by filing Form I-130, Petition for Alien Relative. This form establishes the family relationship that exists between you and your relative. Specific filing instructions and forms are available at www.uscis.gov.



When you submit your petition, you are required to provide evidence to prove your relationship to the person for whom you are filing.

What about my relative's family?

In most cases, your relative's spouse and unmarried children under 21 years of age can join him or her by also applying for an immigrant visa. (If the family member is already in the United States, he or she may be able to file a Form I-485 application to adjust status based on the relative's approved visa petition.)

As a U.S. citizen, you must file a separate petition for each one of your direct relatives, including your own children.

After I file, how long will my petition take?

The law gives special consideration to immediate relatives of U.S. citizens, which includes a U.S. citizen's spouse, unmarried children under 21 years of age, and parents.

- There is no waiting list to process these relatives.
- The U.S. Department of State will invite them to apply for an immigrant visa as soon as we approve your I-130 petition.
- If your petition has been approved, and your relatives are currently in the United States after making a legal entry (and they meet certain other requirements), they may be able to file applications with USCIS to adjust to permanent resident status.

For other relatives, the combination of high demand and the limits set by law on how many people can immigrate each year means your relative may have to wait several years in line while petitions that were filed before theirs are processed. When your relative reaches the front of the line, the U.S. Department of State contacts your relative and invites him or her to apply for an immigrant visa. Current wait times for visa categories are available under “Visa Bulletins” on the State Department's Web site at www.travel.state.gov/visa.

Can my relative wait in the United States until becoming a permanent resident?

No. If your relative is outside the United States, filing an I-130 does not allow your relative to live or work in the United States. An I-130 petition only establishes your relationship with your relative. Your relative should wait outside the United States to immigrate legally. **If your husband or wife, unmarried child under 21 years, or parent is already in the United States after having entered legally, they can apply to adjust their status to permanent resident at the same time you file their I-130 petition.**

Does filing a relative petition commit me to anything?

Yes. Under the law, each person who immigrates based on a relative's petition must have a financial sponsor. If you choose to sponsor your relative's immigration by filing a relative petition (I-130), when the time comes for your relative to immigrate, you must agree to be his or her financial sponsor by filing Form I-864, Affidavit of Support. If you do not meet the financial qualifications, other individuals will then need to make this commitment. For more information, please visit uscis.gov.

How do I file?

There are two basic ways to legally assist your relatives to immigrate into the United States:



How long will it take USCIS to process my petition?

USCIS posts current processing times on their website www.uscis.gov, which is the best way to monitor progress of your petition.

What if I filed a petition for a relative when I was a permanent resident, but I am now a U.S. citizen?

If you become a U.S. citizen while your relative is waiting for a visa, you can upgrade your relative's visa classification and advance the processing of that petition by notifying the appropriate agency of your naturalization. When you are a U.S. citizen, your husband or wife and any unmarried children under age 21 will have visas immediately available to them.

Key Information

You can visit www.uscis.gov to download forms, e-file some applications, check the status of an application and more.

Key USCIS forms referenced in this guide	Form #
Petition for Alien Relative	I-130
Application to Register Permanent Residence or Adjust Status	I-485
Affidavit of Support	I-864

If you have questions, call USCIS Customer Service at: **1-800-375-5283**

Hearing Impaired TDD Customer Service: **1-800-767-1833**

***The information in this section of the Immigrant Resource Guide was provided by U.S. Citizenship and Immigration Services (USCIS).

*If you have a specific question about your case, you should consult a licensed attorney or accredited community organization. Go to page 16 for a list of accredited community organizations in Nevada or visit www.justice.gov/eoir/recognized-organizations-and-accredited-representatives-roster-state-and-city for a full list.

RECOGNIZED ORGANIZATIONS AND ACCREDITED REPRESENTATIVES IN NEVADA

Incline Village

Crisis Intervention Services, Inc. DBA Tahoe SAFE Alliance

948 Incline Way
Incline Village, NV 89451
(775) 298-0010

Las Vegas

Catholic Charities of Southern Nevada

1501 Las Vegas Blvd North
Las Vegas, NV 89101
(702) 385-2262

The Immigrant Home Foundation

2900 Stewart Ave.
Las Vegas, NV 89101
(702) 885-3542

ECDC African Community Center Las Vegas

4534 West Hacienda Avenue
Suite A
Las Vegas, NV 89118
(702) 836-3324

Reno

Catholic Charities of Northern Nevada (CCNN)

500 E. Fourth Street
Reno, NV 89512
(775) 393-3877

Progressive Leadership Alliance of Nevada

495 Apple Street, Suite 108
Reno, NV 89502
(775) 800-1851

Tu Casa Latina

P.O. Box 21218
Reno, Nevada 89515
(775) 432-9929

Washoe Legal Services

299 South Arlington Avenue
Reno, NV 89501
(775) 329-2727

AVOID SCAMS

Notarios

In many Spanish-speaking nations, “notarios” are attorneys with special legal credentials. In the U.S., however, notary publics are people appointed by state governments to witness the signing of important documents and certifying them with a stamp, or administering and certifying oaths taken in their presence. **A notario publico is not authorized to provide you with any legal services related to immigration.** Only an attorney or an accredited representative working for a Department of Justice (DOJ)-recognized organization can give you legal advice.

Payments by Phone or Email

USCIS will never ask you to transfer money to an individual. USCIS does not accept Western Union, MoneyGram, PayPal, or gift cards as payment for immigration fees. In addition, USCIS will never ask you to pay fees to a person on the phone or by email. You can pay some immigration fees online, but only if you pay through your USCIS online account and **Pay.gov**.

Scam Websites

Some websites claim to be affiliated with USCIS and offer step-by-step guidance on completing a USCIS application or petition. Make sure your information is from **uscis.gov** and the website address ends with **.gov**.

Remember that USCIS will never ask you to pay to download USCIS forms. USCIS forms are always free on the USCIS website. You can also get forms at your local USCIS office or by calling 800-870-3676.

Report Immigration Scams

If you have been a victim of an immigration services scam, you should report it to:

- **Federal Trade Commission:**
www.ftccomplaintassistant.gov
- **Nevada Bureau of Consumer Protection Hotline:**
(702) 486-3132, or
(888) 434-9989 (toll-free)
- **Nevada Attorney General:**
ag.nv.gov/About/Consumer_Protection/Bureau_of_Consumer_Protection/
- **State Bar of Nevada:**
www.nvbar.org/member-services-3895/ethics-discipline/complaint/complaint-online

Remember, reporting scams WILL NOT affect your immigration application or petition.

Immigration Services Northern Nevada



Legal Resources



Advocacy



Medical Services



Resources & Crisis
Intervention



CATHOLIC CHARITIES OF NORTHERN NEVADA (CCSNV)

— IMMIGRATION ASSISTANCE PROGRAM

Location: 500 E. Fourth Street, Reno, NV 89512 | **Contact:** (775) 393-3877

Office Hours: Monday-Friday 9 a.m. to 4 p.m.

CCSNV Immigration Assistance Program's primary objective is to help individuals attain self-sufficiency and stability in the United States by helping them obtain:

- Affidavits of support
- Benefits for survivors of crime through U/T non-immigrant status or under the Violence Against Women Act (VAWA)
- Consular processing
- Deferred Action for Childhood Arrivals (DACA)
- Family-based visa petitions
- Lawful permanent residence (green card) applications, renewals, and replacements
- Naturalization/citizenship
- Request of immigration records (FOIA)
- Temporary Protected Status (TPS)
- Travel documents/advance parole
- Waivers of inadmissibility

PROGRESSIVE LEADERSHIP ALLIANCE OF NEVADA (PLAN)

— CITIZENSHIP & IMMIGRATION PROGRAM

Location: 495 Apple Street, Suite 108, Reno, NV 89502 | **Contact:** (775) 800-1851

Office Hours: Monday-Friday 9 a.m. to 6 p.m.

PLAN helps qualifying individuals with:

- Adjustment of status
- Assistance at Citizenship and Immigration Services (USCIS) interviews
- Cancellation of removal
- Deferred Action for Childhood Arrivals (DACA)
- Executive Office of Immigration Review (EOIR) deportation/removal defense
- Family-based visa petitions
- Lawful permanent residence (green card) renewal
- Naturalization/citizenship
- Temporary Protected Status (TPS)
- Work authorization



**WE ARE ALL
DREAMERS**

TU CASA LATINA

Location: PO Box 21218, Reno, NV 89515 | **Contact:** (775) 432-9929

Office Hours: *By appointment only*

Tu Casa Latina is a non-profit organization that helps immigrant women, men, and children who are victims of crimes, domestic violence, abuse, and trafficking in Northern Nevada.

- Immigration forms for citizenship
- Other immigration forms
- Referrals to other local agencies
- Translation of documents
- T-Visas
- U-Visas
- Violence Against Women Act (VAWA) self-petition

WASHOE LEGAL SERVICES (WLS)

Location: 299 S. Arlington Avenue, Reno, NV 89501 | **Contact:** (775) 329-2727

Office Hours: Monday-Friday, 9 a.m. to 5 p.m.

Washoe Legal Services assists immigrants in obtaining and maintaining legal immigration status. The immigration unit focuses primarily on victims of crime and domestic violence by petitioning for special legal protections that are available to them.

WLS also assists individuals who are not victims of crime, but a reduced fee may apply to these services. Services offered through this unit include:

- Lawful permanent residence ("green card") applications
- Naturalization/citizenship petitions
- Special Immigrant Juvenile (SIJ) petitions
- T-Visas
- U-Visas
- Violence Against Women Act (VAWA) self-petition

VOLUNTEER ATTORNEYS FOR RURAL NEVADANS (VARN)

Location: 904 North Nevada Street, Carson City, NV 89701 | **Contact:** (775) 883-8278
Office Hours: Monday-Friday, 8:30 a.m. to 5 p.m.

VARN offers various programs serving low-income residents and victims of domestic violence in 15 rural Nevada counties. Their service areas include Carson City, Churchill, Douglas, Elko, Esmeralda, Eureka, Humboldt, Lander, Lincoln, Lyon, Mineral, Nye, Pershing, Storey and White Pine counties. VARN provides assistance with:

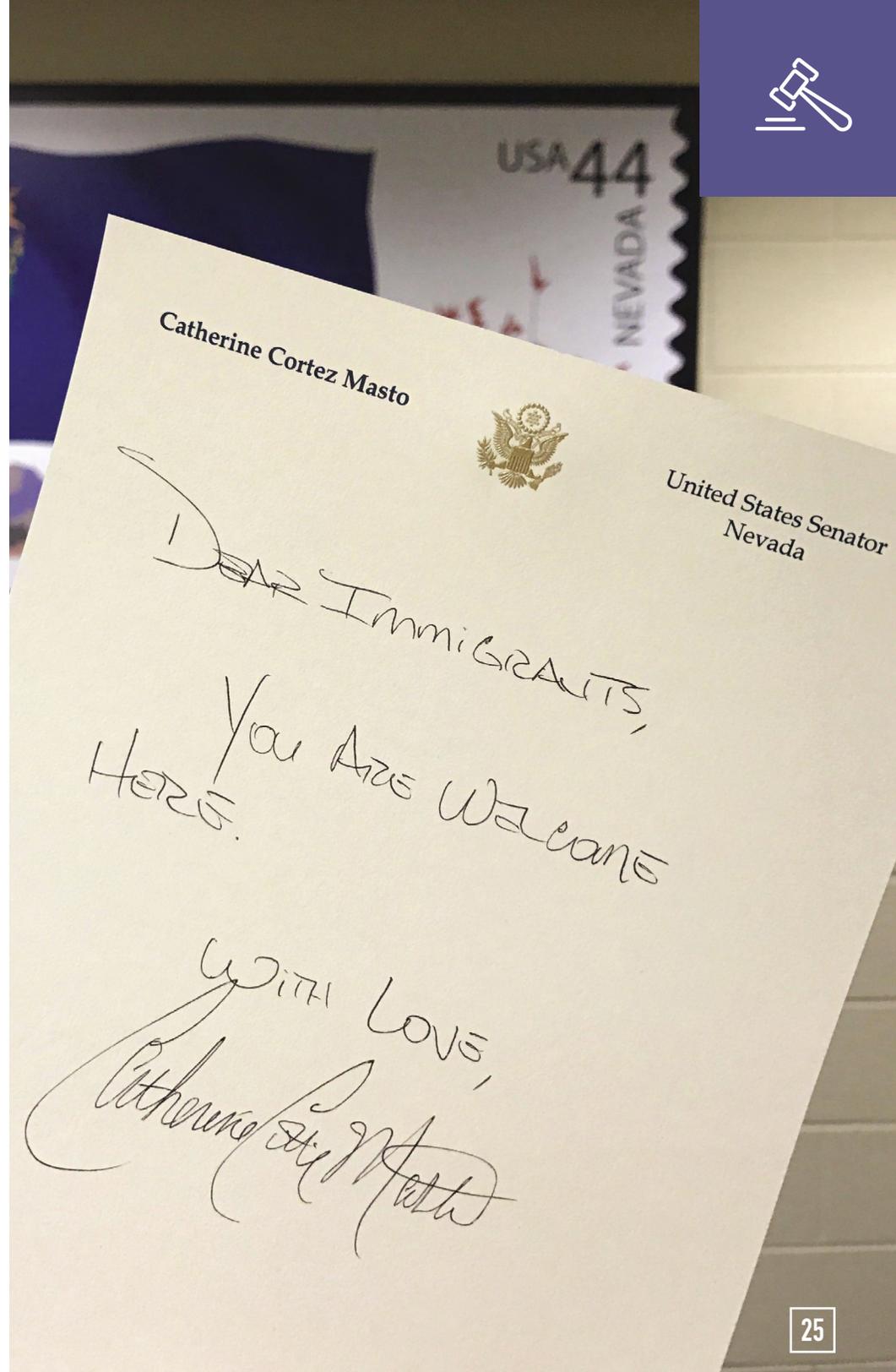
- Crisis counseling
- Non-profit legal services
- Safety planning
- U-Visas
- Violence Against Women Act (VAWA) self-petition

UNITED LATINO COMMUNITY

Location: 1711 N. Roop Street, Carson City, NV 89706 | **Contact:** (775) 885-1055
Office Hours: Monday-Friday, 10 a.m. to 4:30 p.m.

United Latino Community is an organization that assists individuals and families with referrals, translations, job placement, advocacy, citizenship instruction, and much-needed legal advice. Its mission is to create and maintain a safe and healthy community in Carson City through advocacy and education. Below is a list of the legal services they provide:

- Asylum
- Deportation appeal
- Immigration forms
- Lawful permanent residency (green card) renewal
- Naturalization/citizenship
- Translation and interpretation services
- U-Visas





ACTING IN COMMUNITY TOGETHER IN ORGANIZING NORTHERN NEVADA (ACTIONN)

Location: 627 Sunnyside Drive, Reno, NV 89503 | **Contact:** (775) 453-6137

ACTIONN is currently developing Rapid Response Reno, a network of trained leaders that the community can feel safe calling to report any ICE activity. These leaders will have specific roles to effectively respond to these calls:

- Volunteer dispatchers will be available 24 hours a day to record all the necessary information about the activity and then activate a group of rapid responders based on proximity to the incident.
- Upon receiving this information, a dispatcher will notify a network of volunteer attorneys to find a lawyer able to represent the individual. The network will also work to secure long-term representation, if needed.
- The dispatcher will also notify an accompaniment team to connect impacted family members with mental health and financial support through an affiliated network of service providers and faith communities.
- The network will also help build strong community support and mobilize for direct action to secure the release of community members from detention, offer sanctuary to individuals faced with imminent deportation, and/or secure stays of deportation.

AMERICAN CIVIL LIBERTIES UNION OF NEVADA (ACLU)

Location: 1325 Airmotive Way, Suite 202, Reno, NV 89502 | **Contact:** (775) 786-6757

The ACLU supports rights for all people within the United States and is committed to expanding and enforcing the civil liberties and civil rights of non-citizens and to combating public and private discrimination against immigrants. The ACLU provides advocacy and Know Your Rights material.

- Know Your Rights: DACA
- Know Your Rights: Immigration

ACCESS TO HEALTHCARE NETWORK

Location: 4001 South Virginia Street, Suite F, Reno, NV 89502 | **Contact:** (775) 507-4480

The Access to Healthcare Network is a Medical Discount Program (MDP); it is not insurance. Members receive healthcare services at a discounted price in exchange for payment at the time of service. The Medical Discount Program provides discounts for:

- Dental services
- Specialty care
- Mental health services
- Vision services
- Primary care

NORTHERN NEVADA HOPES

Location: 580 West 5th Street, Reno, NV 89503 | **Contact:** (775) 786-4673
Office Hours: Monday – Friday, 8 a.m. to 7 p.m.

Northern Nevada HOPES is a community health and wellness center in Reno. Expert care teams provide integrated medical and wellness services to individuals and families in the community. They welcome everyone and provide a safe and accepting place to access comprehensive, patient-centered healthcare services. HOPES provides:

- Behavioral health counseling
- Primary care
- LGBTQ healthcare
- Senior healthcare
- Pediatric care
- Women's healthcare

UNIVERSITY OF NEVADA, RENO STUDENT OUTREACH CLINIC

Location: 1664 North Virginia Street, Family Medicine Center, Reno, NV 89557
Contact: (775) 682-8646

The Student Outreach Clinic offers free medical attention on a variety of health topics to the uninsured and underinsured in Northern Nevada. Medical students gain hands-on experience under the direct supervision of licensed physicians to provide access to healthcare to individuals who would otherwise go without. Services provided are:

- Comprehensive clinic
- Geriatric care
- Dermatology
- Pediatric clinic
- Flu shots
- Women's healthcare



NEVADA HEALTH CENTERS MAMMOVAN MOBILE MAMMOGRAPHY

NEVADA HEALTH CENTERS
MAMMOVAN
ON THE MOVE IN NEVADA



NEVADA HEALTH CENTERS
MAMMOVAN

@NVHC_Mammovan @NVHC1977
#Nevadans1st | #IchooseNVHC
f Nevada Health Centers



COMMUNITY HEALTH ALLIANCE (CHA)

Location: 1055 South Wells Avenue, Reno, NV 89502 | **Contact:** (775) 329-6300

CHA is a Federally Qualified Health Center (FQHC) that provides help and direction to the insured, under-insured or uninsured. CHA considers it a responsibility to help find pricing that is appropriate, through discount programs, sliding scale payments, and any other options accessible. Services provided are:

- Behavioral health services
- Center for complex care
- Community education on health issues
- Medical and dental services
- Women, Infant, and Children's Care (WIC)

LA CLÍNICA—

VIOLENCIA INTERPERSONAL O VÍCTIMAS DE ABUSO (VIVA)

Location: 1664 North Virginia Street, Mack Social Sciences Building Room 124, Reno, NV 89557
Contact: (775) 525-0979

VIVA is a clinic located at the University of Nevada, Reno that works to create a community that is filled with support for Latinas experiencing domestic violence, sexual abuse, mental, and emotional abuse. They offer:

- A space for women to build and improve their self-esteem
- Free bus passes for women to reach the clinic
- Free mental health services

COMMUNITY SERVICES AGENCY (CSA)

Location: 1090 East 8 Street, Reno, NV 89512 | **Contact:** (775) 786-6023

Community Services Agency is one of the largest human services agencies in Northern Nevada. It provides numerous programs in human services, economic development, education, and affordable housing. CSA has a pool of program management expertise and continues to expand its services while maintaining a strong link with private enterprise, government, and other community-based organizations. Services include:

- Advocacy
- Early childhood education
- Employment assistance and training
- Energy efficiency
- Housing services
- NV Energy bill payment assistance

DOMESTIC VIOLENCE RESOURCE CENTER

Location: 1735 Vassar Street, Reno, NV 89502 | **Contact:** (775) 329-4150

Domestic Violence Resource Center provides free services for people experiencing family violence. They connect individuals and families in Washoe County with essential resources to help them restore safety and reclaim their lives. With access to their support groups, housing options, and legal referrals, those who go to the Domestic Violence Resource Center for help are able to start rebuilding their lives.

Services include:

- 24-hour crisis hotline
- Advocacy
- A courtroom advocate to assist clients with Protection Orders
- Emergency shelter
- Pet shelter
- Safety planning
- Support Groups
- Transitional housing

LATINO RESEARCH CENTER—UNIVERSITY OF NEVADA

Location: 1664 N. Virginia St., Reno, NV 89557 | **Email:** latinocenter@unr.edu
Contact: (775) 784-4010 **Fax:** (775) 784-1388 | **Hours:** Monday - Friday, 8:00 - 5:00 p.m.

The Latino Research Center at the University of Nevada, Reno serves as a nexus between the Latino community and the University. Its mission is to foster research, student achievement, faculty collaboration, advocacy and outreach in a manner that best meets the educational needs and goals of the State of Nevada and best honors the intellectual and cultural capital of the Latino presence in our state.



NORTHERN NEVADA INTERNATIONAL CENTER

Location: 855 W 7th. Street Suite 270 Reno, NV 89503 | **Contact:** (775) 784 7515
Fax: (775) 337-1939

We host international visitors, students, scholars and professionals from the multiple international exchange programs. The Northern Nevada International Center (NNIC) is a non-profit organization serving Nevada's educational and international oriented communities.

- **International Exchanges:**
(775) 784-7515 ext. 222
- **Refugee Resettlement and Placement:**
(775) 784-7515 ext.221
- **Interpretation and Translation Services:**
(775) 784-7515 ext. 227

SAFE EMBRACE

Location: 780 East Lincoln Way, Sparks, NV 89434
Contact: (775) 324-3766

Safe Embrace staff and volunteers provide compassionate and trauma-informed services to individuals suffering from current or past domestic violence and abuse and/or sexual assault. They also facilitate educational programs for at-risk adults and youth and work to increase public awareness about these issues. Services include:

- 24-hour crisis hotline
- Advocacy
- Emergency shelter
- Safety planning
- Therapy

SEXUAL ASSAULT SUPPORT SERVICES (SASS)—CRISIS CALL CENTER

Contact: (775) 221-7600

SASS is a victim response program in collaboration with Washoe County and City of Reno agencies to provide quality care to sexual assault victims and help them navigate the legal system as needed. SASS can offer:

- Advocacy and support
- Appropriate counseling referral
- Assist with temporary restraining orders
- Immediate crisis intervention
- Safety planning



VICTIM SERVICE UNIT (VSU)—RENO POLICE DEPARTMENT

Location: Reno Police Department, 455 East 2nd Street, Reno, NV 89502
Contact: (775) 657-4519

The essential services the VSU provides are unique to the situation and individual. The primary focus is to address the immediate health and safety of the victim. VSU Advocates respond directly to victims immediately after a crime has been committed and will thoroughly assess their needs to provide the appropriate services. These services may include:

- Advocacy and support
- Appropriate counseling referral
- Bilingual advocate services
- Criminal justice information and support
- Crisis intervention
- Safety planning

WOMEN AND CHILDREN'S CENTER OF THE SIERRAS (WACCS)

Location: 3905 Neil Road, Suite 2, Reno, Nevada 89502 | **Contact:** (775) 825-7395

WACCS serves women as they work toward their individual goals on their journey out of poverty. They counsel, educate, support, encourage, guide, and otherwise empower women as they strive to transform their lives. WACCS has services available for:

- Diaper Bank
- Domestic violence
 - ▶ Assistance providing protection order forms
 - ▶ Crisis intervention
 - ▶ Peer counseling
 - ▶ Safety planning
- Education
 - ▶ Computer literacy
 - ▶ English as a Second Language
 - ▶ High School equivalency test preparation



WASHOE COUNTY SCHOOL DISTRICT— FAMILY RESOURCE CENTERS

Location: Four centers available (Listed below)

The Family Resource Centers are part of the Washoe County School District and provide resources and services to children, teens, families, and seniors in our community. A Family Resource Center is a safe and friendly place to go for many different types of resources for families. There are no income qualifications to use the Family Resource Center, although some referrals to other services may be limited according to income guidelines. Services include:

- Referrals to community resources for basic needs
- Application assistance for government resources
- Housing resources and referrals
- Budgeting, goal setting, and problem solving
- Food pantry
- Parenting support workshops

There are four centers available:

- **Central and South Reno**
1950 Villanova Dr.
Reno, NV 89502
775-321-3185
- **Northeast Reno**
2750 Elementary Dr.
Reno, NV 89512
775-337-9979
- **Sparks**
921 12th St.
Sparks, NV 89431
775-353-5733
- **Sun Valley / North Valleys**
115 West 6th Ave.
Sun Valley, NV 89433
775-674-4411



Legal Resources

Immigration Services

Southern Nevada



Advocacy



Medical Services



Resources & Crisis
Intervention





NEVADA LEGAL SERVICES

Location: 530 6th Street, Las Vegas, NV 89101 | **Contact:** (702) 386-0404
Office Hours: Monday – Friday, 8 a.m. to 7 p.m.

Nevada Legal Services is a non-profit organization providing free legal services to low-income Nevadans in all counties. They provide assistance with:

- Adjustment of status
- T-Visas
- U-Visas
- Violence Against Women Act (VAWA) self-petition

UNLV LAW IMMIGRATION CLINIC

Location: William S. Boyd School of Law, 4505 South Maryland Parkway, Las Vegas, NV 89154
Contact: (702) 895-2080

The UNLV Immigration Clinic trains student attorneys to defend people in deportation proceedings and innovates new ways to offer legal services to immigrants in Nevada. Some of their work entails:

- Community education
- DACA renewals
- Deportation defense
- Edward M. Bernstein and Associates Children's Rights Program
- Immigration legal services for UNLV students, faculty, and family members

CATHOLIC CHARITIES OF SOUTHERN NEVADA

Location: 1511 Las Vegas Boulevard North, Las Vegas, NV 89101
Contact: (702) 383-8387 | **Office Hours:** Monday – Friday, 7 a.m. to 4:30 p.m.

Catholic Charities of Southern Nevada's Immigration Services assist approximately 300 individuals per month, helping them to obtain self-sufficiency and stability in the United States. Their team works closely with the Executive Office for Immigration Review and the United States Citizenship and Immigration Service (USCIS) to identify those individuals in need of legal assistance and representation. Immigration Services assists those who are seeking:

- Administrative relief in the form of Temporary Protected Status (TPS) and deferred action.
- Asylum
- Lawful permanent residence
- Naturalization/citizenship
- Representation in removal proceedings
- Work authorization



LEGAL AID CENTER OF SOUTHERN NEVADA

Location: 725 E. Charleston Boulevard, Las Vegas, NV 89104 | **Contact:** (702) 386-1070
Office Hours: Monday – Friday, 8:30 a.m. to 5 p.m.

In response to calls and requests for comprehensive, reputable immigration information, Legal Aid Center of Southern Nevada offers assistance with:

- Ask A Lawyer Program
- Asylum
- DACA renewals
- Free legal immigration classes
- Naturalization/citizenship
- Removal of conditions
- Renewal of employment authorization
- Renewal of legal permanent residency
- Special immigrant juvenile visa
- T-Visas
- U-Visas
- Violence Against Women Act (VAWA) self-petition



THE IMMIGRANT HOME FOUNDATION/FUNDACIÓN CASA DEL INMIGRANTE (IHF)

Location: 2900 Stewart Avenue, Las Vegas, NV 89101 | **Contact:** (702) 889-4431
Office Hours: Monday – Friday, 9 a.m. to 5 p.m.

IHF is a community based, non-profit organization serving Latin American families. Their mission is to defend and advocate for the rights of the immigrant community, seeking complete integration in civil life and institutions of this country regardless of their immigration status. They help with:

- Adjustment of status
- Adult education program
- Consular process
- DACA renewals
- Family-based visa petitions
- Naturalization/citizenship
- U-Visas/VAWA applications
- Waivers



ETHIOPIAN COMMUNITY DEVELOPMENT COUNCIL (ECDC)— AFRICAN COMMUNITY CENTER (ACC)

Location: 4534 West Hacienda Avenue, Las Vegas, NV 89118

Contact: (702) 836-3324

The ECDC provides low-cost immigration services. The service is provided by two Board of Immigration Appeals (BIA) accredited staff members. Starting with the initial orientation, ECDC/ACC is committed to assisting refugees and immigrants with their immigration needs. All documentation is prepared by trained staff and checked and approved by two accredited staff members before it is submitted to USCIS. They provide assistance with:

- Adjustment of status
- Application for naturalization
- Asylum and refugee issues
- Central American Minors (CAM)
- Certificates of citizenship
- Consular processing
- Deferred Action for Childhood Arrivals (DACA)
- Relative petitions
- Replacement of lost/damaged USCIS documents

THE CITIZENSHIP PROJECT

Location: 710 West Lake Mead Boulevard North Las Vegas, NV 89030

Contact: (702) 868-6002

Created by the Culinary Union Workers Local 226 and partner organizations in 2001, the Citizenship Project is a place where union members, their families, and members of the community can receive free assistance with the citizenship process – from the application to exam preparation. The Citizenship Project has helped over 16,000 Nevadans become U.S. citizens.

- Naturalization/citizenship





AMERICAN CIVIL LIBERTIES UNION OF NEVADA (ACLU)

Location: 601 South Rancho Drive #11, Las Vegas, NV 89106

Contact: (702) 366-1226

The ACLU supports rights for all people within the United States and is committed to expanding and enforcing the civil liberties and civil rights of non-citizens and to combating public and private discrimination against immigrants. The ACLU provides advocacy and Know Your Rights material.

- Know Your Rights: DACA
- Know Your Rights: Immigration

DREAM BIG NEVADA

Contact: (702) 824-5845 | **Email:** Astrid@dreambignv.org

DREAM Big Nevada was established in 2017 to provide aid to Nevada's immigrant families through direct services and by empowering community members to advocate for themselves and others in similar situations.

MI FAMILIA VOTA

Location: 730 N. Eastern #120 Las Vegas, NV 89101

Contact: (702) 791-1965 | **Email:** cecia@mifamiliavota.com

Mi Familia Vota is a national 501(c)(4) civic engagement organization that unites Latino, immigrant, and allied communities to promote social and economic justice through citizenship workshops, voter registration, and voter participation. Mi Familia Vota has operations in Arizona, California, Colorado, Florida, Nevada, and Texas.

MAKE THE ROAD NEVADA

Location: 4250 E Bonanza Road Suite 14 & Suite 9 Las Vegas, Nevada 89110

Contact: (702) 907-1560 | **Email:** Info@Maketheroadnv.org

Make the Road Nevada (MRNV) builds the power of Latinx and working class communities of color to achieve dignity and justice through organizing, policy innovation, and transformative education. Its vision for Nevada begins with building a strong grassroots foundation in Las Vegas. It ends with elevating the power of working class immigrant communities in every community around the state.



PROGRESSIVE LEADERSHIP OF NEVADA (PLAN)

Location: 2330 Paseo Del Prado C109 Las Vegas, NV 89102 | **Contact:** (702) 791-1965

Email: info@planevada.org

The Progressive Leadership Alliance of Nevada (PLAN) was founded in 1994 to bring together diverse and potentially competing organizations into one cohesive force for social and environmental justice in Nevada. Since 1994, PLAN has grown from 12 original founding member groups to a current membership of nearly 30 organizations. PLAN is recognized by the IRS as a not-for-profit 501(c)(3) charitable organization.

THE NEVADA IMMIGRANT COALITION (NIC)

Location: 2330 Paseo del Prado, Suite 109, Building C, Las Vegas, NV 89102

Contact: (702) 791-1965

The Nevada Immigrant Coalition is comprised of organizations from all over the state of Nevada who are working together for our state's immigrant communities. NIC's mission is to build strategic communication and cooperation among immigrant rights organizations and activists.





ACCESS TO HEALTHCARE NETWORK

Location: 3075 E. Flamingo Road, Suite 118, Las Vegas, NV 89121
Contact: (844) 609-4623

The Access to Healthcare Network is a Medical Discount Program (MDP); it is not insurance. Members receive healthcare services at a discounted price in exchange for payment at the time of service. The Medical Discount Program provides discounts with:

- Dental services
- Specialty care
- Mental health services
- Vision services
- Primary care

CONSUMER HEALTH AND ASSISTANCE (CHA)

Location: 555 E. Washington Avenue, Suite 4800 Las Vegas, NV 89101
Contact: (702) 486-3587 or (888) 333-1597
Office Hours: Monday – Friday, 8 a.m. to 5 p.m.

The Consumer Health Assistance (CHA) helps Nevadans access information they need regarding their healthcare concerns. They provide medical resources, information about food assistance and financial assistance programs, and legal assistance.

VOLUNTEERS IN MEDICINE OF SOUTHERN NEVADA (VMSN)

Location: 1240 N. Martin Luther King Boulevard, Las Vegas, NV 89106
Contact: (702) 967-0530
Office Hours: Monday, Wednesday – Friday, 9 a.m. to 5 p.m. Tuesday 12 p.m. to 8 p.m.

VMSN volunteers work together to provide free primary healthcare and wellness services to low-income, uninsured residents of Southern Nevada with a culture of caring. Services provided are:

- Adult and pediatric care
- Basic diagnostic tests
- Dental healthcare services
- Medications and limited supplies
- Pediatric check-ups and immunizations
- Preventative, chronic, and acute care
- Social and Behavioral Health Services
- Specialty care when available
- Women's healthcare

Immigrant Resource Guide

Washington, D.C.

516 Hart Senate Office Building, Washington, DC 20510

Tel: (202) 224-3542

Reno

400 South Virginia Street, Suite 902, Reno, NV 89501

Tel: (775) 686-5750

Las Vegas

333 Las Vegas Boulevard South, Suite 8016, Las Vegas, NV 89101

Tel: (702) 388-5020

Rural Mobile Office

Tel: (775) 225-1457

Twitter

@SenCortezMasto

Facebook

/SenatorCortezMasto

Instagram

sencortezmasto



Immigrant Resource Guide

Washington, D.C.

516 Hart Senate Office
Building
Washington, DC 20510
Tel: (202) 224-3542

Reno

400 South Virginia Street
Suite 902
Reno, NV 89501
Tel: (775) 686-5750

Las Vegas

333 Las Vegas Boulevard South
Suite 8016
Las Vegas, NV 89101
Tel: (702) 388-5020

Facebook

/SenatorCortezMasto

Twitter

@SenCortezMasto

Instagram

sencortezmasto

Rural Mobile Office

Tel: (775) 225-1457

